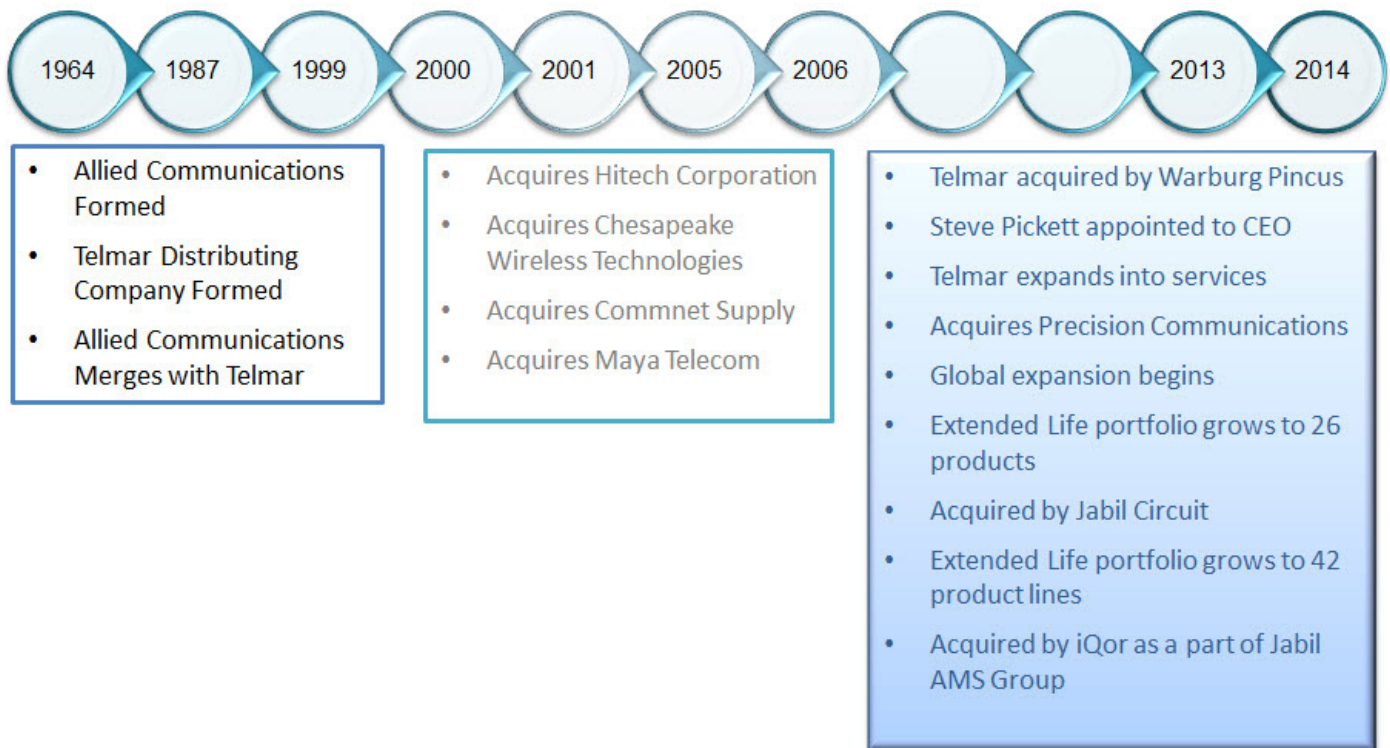


50 YEARS STRONG: A CORPORATE OVERVIEW

For over 50 years, Telmar has provided products and services that help maintain and grow communications networks for OEMs, service providers and enterprises around the world. Telmar is an iQor company and a part of iQor’s Aftermarket Services Group, which provides repair and reverse logistics of consumer electronics, computers, mobile devices, set top boxes, medical devices, network infrastructure and more.

Telmar’s Progression



Telmar’s wireless, wireline, data and enterprise solutions include multi-vendor repair to OEM specifications, spare parts management, reverse logistics, legacy product development and enhancements, as well as certified pre-owned and new products. Our subsidiary, TEL-NT, provides multi-vendor repair at its world-class repair facilities in Valinhos, Brazil, in addition to other services for carriers in Latin America and the Caribbean.

A global organization headquartered in Plano, Texas, Telmar has facilities throughout North America, Europe, Asia, and Central and Latin America. Our facilities in North America, India, and Malaysia have achieved TL 9000 certification.

What Sets Telmar Apart

In addition to our 50 years of service to our customers in the communications industry, what sets Telmar apart from our competitors is our multi-vendor repair capabilities, quick and reliable service delivery in 15 days or less, commitment to quality in our products and services, advisory board comprised of communications industry visionaries and strong financial backing, and environmental responsibility regarding reuse and recycling.

Multi-Vendor Repair Capabilities

Telmar is the market leader in delivering multi-vendor, network-wide repair. Our diverse portfolio of repair capabilities includes over 70,000 parts of wireless, optical transmission, data, wireline, enterprise and test equipment. Our multi-vendor repair solutions help shorten the turnaround time and save money by having one partner for all network repair needs.

Service Delivery

Telmar is committed to the quickest service delivery through our multi-vendor repair and spare parts management programs. We understand how critical it is to keep networks operating without interruption to service, so our 15-day repair cycle, one-day advance replacement through our Certified Pre-Owned inventory and quick transportation of spares ensures our customers never have to worry about the quality and speed of services provided to their end users.

Commitment to Quality

An active member of QuEST Forum, Telmar is committed to upholding the highest standards of quality in the products and services we deliver and is the only provider registered and certified to both TL 9000 procurement and repair services standards. Telmar is also one of the few providers of pre-owned solutions registered to the TL 9000 procurement standard. Our facilities in North America, India, and Malaysia have achieved TL 9000 certification, while Telmar's facilities in Solihull, The United Kingdom and Venray, The Netherlands are ISO9001:2008 certified.

Environmental Responsibility

As a leader in multi-vendor repair, spare parts management, and certified pre-owned products, Telmar solutions help communications companies meet their environmental initiatives for reuse and recycling.

