

TELMAR NETWORK TECHNOLOGY GLOBAL NETWORK SOLUTIONS

SOLUTIONS THAT FACILITATE GLOBAL COMMUNICATIONS, NETWORK GROWTH AND EXPANSION OF SERVICE CAPABILITIES DELIVERY TO END USER

Since 1964, Telmar has provided products and services that help maintain and grow communications networks for original equipment manufacturers (OEMs), service providers and enterprises around the world. Telmar is an iQor company, and a part of iQor's Aftermarket Services Group.

Telmar provides turnkey wireless infrastructure equipment and services for Tier 2, Tier 3 and Tier 4 carriers. Its subsidiary, TEL-NT, provides multi-vendor repair at its world-class repair facilities in Valinhos, Brazil, in addition to other services for carriers in Latin America and the Caribbean

Telmar's goal is to provide the services or products that can help our customers expand and maintain today's network equipment while generating savings that help facilitate continued investment in their communications network. As telecommunications continues to evolve into a data- and services-driven industry, Telmar has continued to expand its portfolio of services and products for 3G and 4G wireless, data, optical transmission, Voice over IP (VoIP) and Unified Communications enterprise networks.

SERVICES FOR NEXT-GEN TO LEGACY TECHNOLOGIES

As part of our Network Support Solutions, Telmar's network maintenance services help OEMs, service providers and enterprises maintain and grow their networks while saving CAPEX and OPEX.

MULTI-VENDOR REPAIR

Telmar is the market leader in delivering multi-vendor, network-wide repair. Our diverse portfolio of repair capabilities includes over 70,000 SKUs of wireless, optical transmission, data, wireline, enterprise and test equipment. Telmar's multi-vendor repair solutions help shorten the turnaround time and save money by having one partner for all network repair needs. All repairs are tested outbound to ensure quality and reliability, and come with at least a one-year warranty.

SPARE PARTS MANAGEMENT

Our spare parts management programs provide a quick and efficient way for service providers to find spares needed to maintain network reliability and performance plus reduce inventory carrying costs and spend on new equipment. Telmar's strategically located depots around the world facilitate rapid delivery of spare parts to carriers, while our Asset Recovery System tools allow us to conduct on-site audits of plug-in inventory.

REVERSE LOGISTICS AND WAREHOUSING

Telmar's inventory management services include our spare parts management program, collaborative planning, procurement and materials sourcing, traditional inventory management and warehousing services, and hub operations. These services are designed to streamline costs and optimize routing of materials. We also provide inbound/outbound materials management, merge in-transit services, optimal route and network selection services, transportation carrier selection and routing, tracking, trade compliance, and tariff issues.

ASSET DISPOSITION AND CONSIGNMENT

Telmar's customized asset disposition and consignment programs can help service providers and enterprises clear underutilized and excess assets off their books, and turn surplus inventory into working capital.

A global organization headquartered in Plano, Texas, Telmar has facilities throughout North America, Europe, Asia, and Central and Latin America. Our facilities in North America, India, and Malaysia have achieved TL 9000 certification.

Corporate Headquarters

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Plano, TX 75074

Repair Facilities

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Telmar Network Technology is a member of the QuEST Forum, an organization formed and dedicated to fostering quality and reliability in the telecommunications industry.
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GLOBAL PROFESSIONAL SERVICES

- Multi-Vendor Engineering Services
We offer a variety of engineering and consultative services for service providers including installation/deinstallation of equipment, rack and stack and reconfiguration services, test stand development, system configuration, research and development, new product introduction and process improvement.
- 24/7 Technical Support
Telmar provides critical technical assistance for our Extended Life product lines and non-Telmar products 24 hours a day, seven days a week from our fully dedicated lab space in Plano, Texas.
- On-Site or Off-Site Training
Telmar offers courses for technicians and support personnel who perform daily operations and maintenance on Telmar's Extended Life products at our corporate training facility or on-site at the customer's location. Training is also available on non-Telmar products at the Plano, Texas, CTAC lab.

TURNKEY WIRELESS SERVICES

Telmar offers turnkey wireless network planning, build-to-suit construction services and network management for Tier 2 and Tier 3 wireless carriers. Telmar also provides end-to-end delivery capabilities supporting GSM, GPRS, EDGE, CDMA, 3G1x, EVDO Rev A, UMTS, HSDPA, HSUPA, 4G (LTE and WiMAX), FTTH design and implementation, etc. Other services provided include:

- Decentralized tactical emergency response support
- State-of-the-art network management
- Global services implementation
- Multi-vendor engineering, design and integration services
- Installation, test and commissioning
- Project and roll out management
- Operations and maintenance
- Site design and construction
- EF&I of wireless networks
- RF reengineering and optimization
- Disaster recovery

PRODUCT SOLUTIONS FOR SERVICE PROVIDERS AND ENTERPRISES

While rapid technology evolution is costly, Telmar's Certified Pre-Owned products and Extended Life product family provide the cost-effective solution service providers and enterprises need to maintain and grow their networks. As an OEM, Telmar has acquired and owns 42 product lines which we sustain through continued manufacturing, custom R&D initiatives for feature development or increased functionality, software and hardware upgrades, and long-term technical support services available 24/7.

Telmar is also a Value-Added Reseller (VAR) of wireless GSM equipment, wireline and radio equipment, IP-based wireless core equipment, and enterprise solutions.

What sets Telmar's Certified Pre-Owned products apart from other sellers' products?

- *Our products cost 30 -70% less than new products or from other resellers*
- *99.999% reliability with lower downtime (0.0037 days/5.26 minutes)*
- *Each product is fully inspected and tested both in-bound and out-bound*
- *Our unique warranty tracking label helps with inventory and customer service*
- *Each product is certified and sold with a multi-year Telmar Warranty*

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