



PRODUCT INFORMATION BULLETIN 13-T001, Issue 01

GENERAL INFORMATION

Issue Date:
10/17/2013

Customer:
All TE-50 users

Product Identity:
TE-50 (TraverseEdge-50)

Related Document(s):
N/A

Subject:
Manufacturing Discontinuance Notice for the TraverseEdge™ 50 (TE-50)

Issue:
Due to component availability and obsolescence, Telmar must immediately advise our customers of the TE-50 (TraverseEdge -50) last time buy for new modules and components. Currently component stock is available to manufacture new systems based on usage and forecasts, however, once these components have been consumed, we will no longer be able to provide new finished goods. Based on the current forecast, manufacturing is expected to continue through September, 2014, or as long as supplies last. Note certain modules and components may be depleted at differing rates. All new components are offered on a first come, first served basis, therefore, availability cannot be guaranteed.

This announcement does not affect any other Traverse or TraverseEdge products.

Resolution:

All orders received will be entered into the manufacturing queue on a first come, first served basis. Order fulfillment capability will be determined based on the consumption rate of remaining "Last time buy" component inventory as orders are received. We implore our valued customers to evaluate their TE-50 networks to identify critical TE-50 requirements for growth and sparing. Telmar will continue to offer CTAC and Repair & Return hardware support for our embedded base, in addition to supporting future refurbished equipment sales, contingent, of course, upon reuse component availability. Blended product solutions, including both "new and refurbished" equipment will also be available on a case by case basis.

Further Assistance:

For further assistance, contact the Telmar Customer Service Center at 1-877-835-6278 (1-877-TELMARTAC).

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